

CYBER SECURITY BULLETIN

Cyber Security Bulletin Number: 013

Be advised that sender from xxx@alert.zimbra.com or xxx@zimbra.alert.com is in no way connected to zimbra or to the army.mil.ph email. These emails are hoax and are phishing emails. This center is continuously updating its block list but the sender of the phishing emails is changing its domain to avoid being filtering. Do not follow instructions as stated by these hoax emails. Below is a sample of the email message.

"Dear Zimbra User,

This is to inform you that someone else was trying to log into your Zimbra account from a different location {IP:37.187.138.129 France : 19/10/2014 by 14:36 PM GTM}

If this is not you kindly click below to sign in to update and verify your account for you have only 12 hours to do this in order to keep your Zimbra account active.

Click Here to verify your Account

Failure to comply would lead to Permanent closure of Account.

*Regards,
Technical support team."*

In addition, our email server defers an average 9518 per day because of over quota of storage per user while averages of 22 per day are failed delivery. Failure of delivery is caused by the following reasons: attached virus, compressed file using win.rar format and wrong addressee. The following are tips to prevent failure of delivery of your email message:

1. Always empty your trash folder, deleting messages only places them inside the trash folder and not necessarily removing them from your storage. The army do not have the luxury of funds to have unlimited storage for our emails.

2. Make sure your computer is free from malwares. Malwares sometimes use emails to propagate themselves, they usually ride on compressed attachments. If your file exceeded the allowable limit of attachment size, do not compress it. Instead, use the briefcase feature of our email. Go to briefcase and upload the file you want to send. After composing your message, in the pop up window for attachment, select briefcase and select your uploaded file.

Army Vision: By 2028, a world-class Army that is a source of national pride.



3. Always make sure you have the right address before sending. You can check the email of personnel in the global address list.

Army Core Purpose: Serving the people. Securing the land.