#### FY 2021 Performance-Based Bonus Scorecard

#### PHILIPPINE ARMY

#### **ELIGIBLE**

Eligible personnel of PA are entitled to 45.5% of monthly basic salary



## PERFORMANCE RESULTS

Achieved 57.14% (4 out of 7) of the Congressapproved performance targets for FY 2021 \*



## PROCESS RESULTS

Achieved ease of transaction for 85% (35 out of 41) of its frontline services



## FINANCIAL RESULTS

Achieved 92.68% Disbursement BUR



# CITIZEN/CLIENT SATISFACTION RESULTS

Achieved 4.63
satisfaction rate;
84.42% resolution
of #8888
complaints; and
0% resolution
of CCB
complaints\*

14
TOTAL SCORE

SCORE SCORE

4 SCORE

5 SCORE 3 SCORE

70
TOTAL POINTS

10
POINTS

20
POINTS

25
POINTS

15
POINTS

Legend:

1 SCORE = 5 POINTS

2 SCORE = 10 POINTS

3 SCORE = 15 POINTS

4 SCORE = 20 POINTS

5 SCORE = 25 POINTS

### Compliant in 6 out of 11 Agency Accountability Requirements

Transparency Seal

**COMPLIANT** 

PhilGEPS Posting\*\*

NON-COMPLIANT Updating of Citizen's Charter

**COMPLIANT** 

Sustained Compliance to Audit Findings

COMPLIANT

Submission and review of SALN

**COMPLIANT** 

Freedom of Information (FOI)

COMPLIANT

Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)

COMPLIANT

Submission of FY 2021 Annual Procurement Plan -Non-Common Use Supplies and Equipment (APP-non CSE)\*\*

> NON-COMPLIANT

Posting of Indicative FY 2022 APP-non CSE\*\*

NON-COMPLIANT Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)\*\*

> NON-COMPLIANT

Undertaking of Early Procurement Activities covering 2022 Procurement

Projects\*\*

NON-COMPLIANT

<sup>\*\*</sup>The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.











<sup>\*</sup>The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.